Table 1.  Session objectives and methods

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| Session   | Objectives  | Methods   |
| Session one (personal stories)   | Understand that error is a common experience to all physicians. | Mentor storytellingGuided reflectionLarge group discussion   |
| Describe common causes of error. | LectureLarge group discussion |
| Identify ways that physicians cope and thrive after error. | Mentor storytellingGuided reflectionLectureLarge group discussion |
| Develop a strategy for acknowledging and processing medical error. | Guided reflectionLectureLarge group discussion |
| Session two (ethics and culture)   | Apply professional values to the topic of medical error.  | LectureSmall and large group discussionSelf-reflection     |
| Openly discuss fears related to medical error. | PollingSmall and large group discussion |
| Describe safety culture and identify ways that colleagues can help with error management and recovery. | LectureSmall and large group discussion |
| Session three (local policies and practice)   | Describe local policies and practices related to medical error.   | Small and large group discussion  Polling   |
| Practice self-awareness, error disclosure, and root cause analysis. | Self-reflection (writing)PollingRole play Small and large group discussion   |
| Practice coping skills.   | Self-reflection (writing, letter to future self)   |