



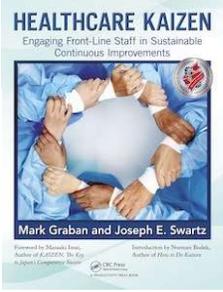
AAFP GLOBAL HEALTH SUMMIT
Impacting Global Health through Family Medicine



Compassion, Computers & Community

Chuck Dietzen, MD, GSW
 Founder & President of Timmy Global Health
 Chief of Pediatric Rehabilitation at
 Riley Hospital for Children at IU Health
 Founder & CMO of ISalus Healthcare

EHRs should support efficient processes

HEALTHCARE KAIZEN
 Engaging Front-Line Staff in Sustainable Continuous Improvements
 Mark Graban and Joseph E. Swartz

4 AMERICAN ACADEMY OF FAMILY PHYSICIANS

Compassion to Karuna



2 AMERICAN ACADEMY OF FAMILY PHYSICIANS

Love and accept others as they are



Photo by Sarah Williams

5 AMERICAN ACADEMY OF FAMILY PHYSICIANS

“My people know your people.”



3 AMERICAN ACADEMY OF FAMILY PHYSICIANS

What is a culture of service?

“...our life is not a possession to be defended, but a gift to be shared.”

Henri Nouwen

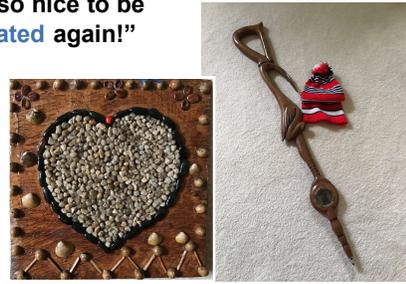
6 AMERICAN ACADEMY OF FAMILY PHYSICIANS

It's about logistics



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"It was so nice to be appreciated again!"

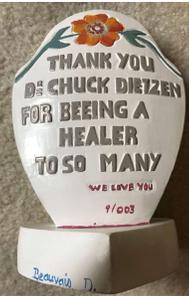


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Amazonian highway



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Keep it simple



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Be compassionate

Luis



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Compassion is communal



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Karuna: sharing, removing, and transforming suffering



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Be present

Abby



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Healthcare is relationships



vs.



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Challenge: distillation of data to information



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Be ordinary



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Be vulnerable



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Be courageous



"It is not my job to be successful. It is my job to be faithful."
-Mother Teresa

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**It's....
A GAS!**



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**Recognize
potential**



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Telehealth



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Be true



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Be selfless



"The greatest use of a life is to spend it on something that will outlast it."

-William James

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"My life is not my own." – Padre Carollo



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Is any act truly selfless?



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Be hopeful



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Cast an IT net, not a real estate net



vs.



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Be amazed



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ANGEL
FLYTZE



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Technology: it's **logical & practical**
for delivering healthcare



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Unlimited future for IT



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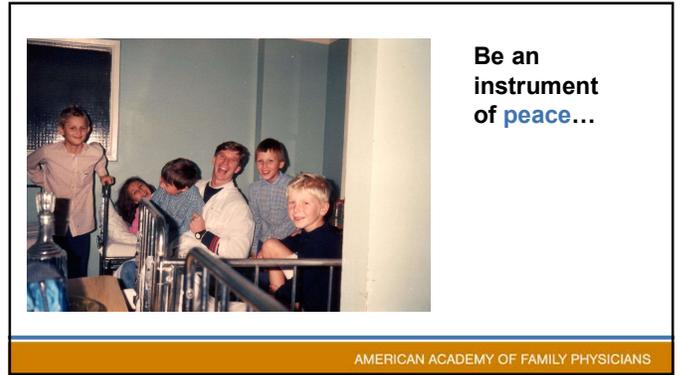


Be an
inspiration

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Be an instrument of **peace**...

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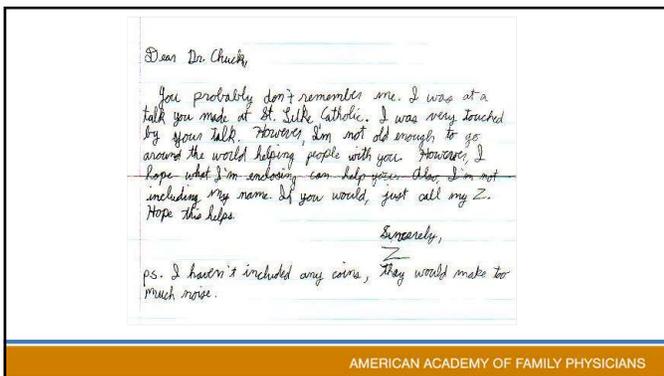
Be open-minded and open-hearted

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...even in the face of **war**.

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Dear Dr. Chuck,

You probably don't remember me. I was at a talk you made at St. Silke Catholic. I was very touched by your talk. However, I'm not old enough to go around the world helping people with you. However, I hope what I'm embosoming can help you. Also, I'm not including my name. If you would, just call my Z. Hope this helps.

Sincerely,

ps. I haven't included any coins, they would make too much noise.

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Happiness is the weather...

joy is the climate!

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Last patient of the day



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Thank you,
Thank you,
Thank you!



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Take time to celebrate!



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