**Process for facilitation of Professionalism Scenario station**

Materials:

1. Resident responses to Survey Monkey questions (printed)
2. One copy of the aggregated “preferred” answers from faculty – resident gives copy back at the conclusion of the station
3. Reflective questions for notes
4. Evaluation template

Process:

1. Introduction –

a) thank resident for completing survey;

b) let them know most of these scenarios have occurred, so they are based on actual

situations;

c) There are not always “black and white” responses to some situations, EXCEPT

when patient, resident or team member safety is potentially at risk

1. As we discuss the similarities and differences between their responses and the “preferred” responses from faculty, this is an opportunity to mutually raise awareness of different approaches and incorporate bi-directional education
2. Give resident a copy of their responses and “preferred” answers for review/comparison
3. Use questions to guide conversation – note strengths and areas for improvement
4. Discuss strengths and areas for improvement with resident, sharing your observations
5. Type/write summary of resident strengths and areas of improvement and submit to administrative coordinator