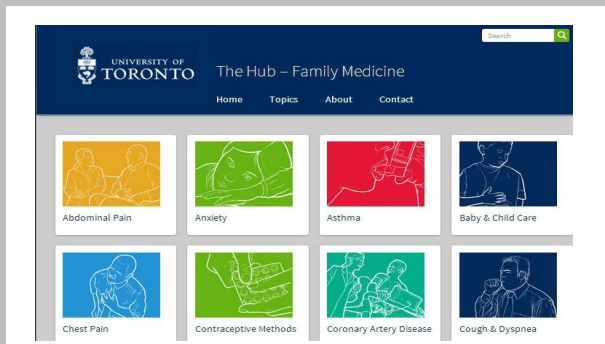


The Hub: A Competency-Based On-Line Resource for Clinical Clerks

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- Online resource for family medicine clinical clerks
- Developed in 2013 by the University of Toronto, Department of Family & Community Medicine
- Original 24 topics based on national consensus of most commonly encountered topics in Family Medicine
- Where available, resources for each topic included one-pagers, references, clinical guidelines and videos

The Hub

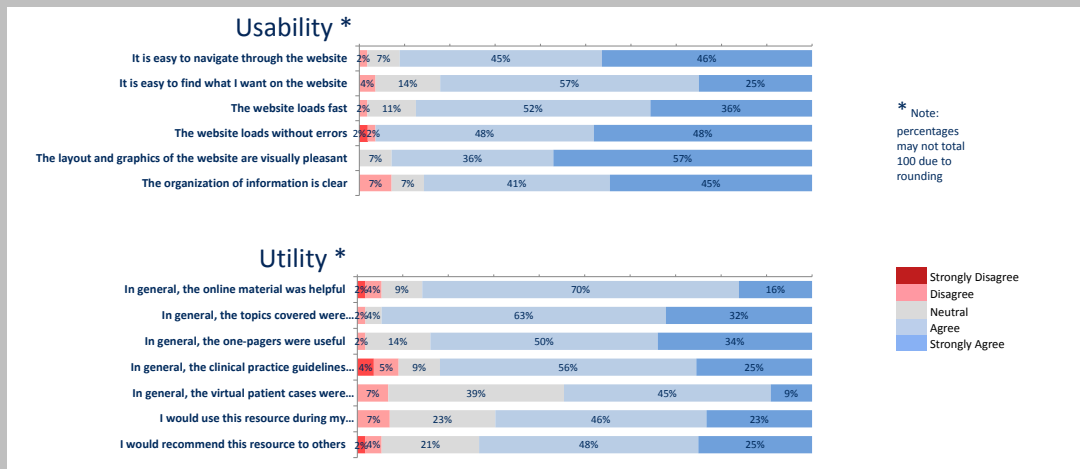
To determine whether *The Hub* effectively communicates information to clinical clerks based on two aspects:

- **Usability:** how functional is the website based on organization, flow, loading times, cross-platform compatibility?
- **Utility:** how useful is the website for helping clinical clerks during their rotations and exams?

Objective

- A link to a SurveyMonkey was emailed to the first three blocks of clinical clerks (N = 125) who completed their Family and Community Medicine rotation in 2013-14
- Non-responders were followed up by email twice to increase response rate.

Study Design



- Response rate was 44.8% (N = 56)
- > 80% of students responded favourably to the usability parameters
- > 80% of student found the content and types of references valuable
- 69% indicated they would use this resource during their family medicine rotation
- 73% would recommend it to others

Results

- *The Hub*, an online resource based on a national consensus of topics for Canadian undergraduate students and the CanMeds competency framework, was successful in fulfilling an educational gap noted by family medicine clerks at our institution
- *The Hub* could be adopted by other schools seeking a comprehensive online family medicine resource
- Feedback and ongoing evaluation of *The Hub's* educational impact will be incorporated into future versions

Conclusions

Special thanks to Cheryl O'Donoghue

